





# MiT Systems Customer Success – Nickles Bakery

## Title

Nickles Bakery Modernizes their Operations with M Cloud ERP hosted on AWS

## Overview

MiT Systems recently migrated Nickles Bakery off of their on premise AS/400 server and legacy software solution of 25 plus years to the AWS cloud!

# **Project Statement Definition**

Nickles Bakery was faced with the challenge of updating their legacy ERP system which was no longer supported. They were in need of a modern solution to address their various business processes and also a technology provider who comprehends the complexities of their industry specific to Baking.

# **Customer Background**

Nickles Bakery is the proud baker of the very finest breads, buns and pastries since 1909. From a small one-man bake shop, the Nickles system now consists of 3 modern bakeries and 20 distribution branches servicing large chain retail store locations, independent markets, restaurants, schools and institutions across Ohio, Pennsylvania and West Virginia.

## The Solution & Result

Nickles Bakery chose MiT Systems as their technology provider to migrate their legacy AS/400 backend ERP system and Mobile DSD software to the MiTEzSales Mobile® and M Cloud ERP™ Cloud Native platform hosted and managed in the Amazon Web Services (AWS) Cloud running on their latest Graviton Processors.

This achievement is a testament to the proven technological partnership between MiT Systems and AWS where our solutions have been tested and validated by AWS. The M Cloud ERP solution is available on the AWS Marketplace and can also be purchased through a private offer to meet the most complex business requirements associate with the Manufacturing and Distribution Supply Chain.

#### Outcomes of Project & Success Metrics

Although still in the early stages of implementation there has been improvements in efficiencies though automation of manual processes, improved user interface and productivity while providing more visibility and accountability.

# Describe TCO Analysis Performed

Through early analysis by using a single vendor solution from MiT Systems, they were able to reduce consulting costs and third-party integrations to deliver the project on budget. Additionally, they are utilizing the AS2 connection from AWS to communicate their various EDI transaction types with their retail trading partners that have enhanced customer service. This completed phase is Live and running in a production environment hosted on the AWS Cloud.

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#### Lessons Learned

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# **AWS Partner Background**

MiT Systems Cloud-Native suite of ERP applications is certified and powered by AWS running on their latest Graviton processors that are more cost-effective, offer better performance and are more sustainable. This total technology platform designed specifically for the Consumer-Packaged Goods Industry is helping companies realize greater efficiencies in Sales & Distribution, Financials (AR, PO, AP, GL, FA, Appropriation & Costing), Advanced Forecasting with A.I., OCR technologies for document processing with embedded ChatGPT, Production, EDI, Scan Based Trading, Commissions, Route Accounting and newly launched Warehouse Management. MiT Systems is recognized as an ISVA program partner.

## Contact

Please feel free to reference the AWS Marketplace link for more information on the M Cloud ERP™ platform that continues to win green field business. <a href="https://aws.amazon.com/marketplace/pp/prodview-iif2uxswgipew">https://aws.amazon.com/marketplace/pp/prodview-iif2uxswgipew</a>

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